

HTTP POST API for Merchants

ECheck Payment Commands

Version 2.0.2

Introduction

The electronic check transaction commands detailed in this API give merchants a comprehensive platform for authorizing, modifying, voiding and processing electronic check payments on the ACHQ platform through their own software.

The purpose of this document is not only to explain how to submit an ACH payment for authorization and processing, but also to present the concepts necessary for understanding what data is required, why, and what the response data should mean to your software application and your customers. Please read each section carefully.

An Overview of Electronic Check Processing

Electronic checks, also referred to as ACH (Automated Clearing House) transactions, are check transactions processed electronically through the Federal Reserve. Merchants may utilize the ACH system to initiate electronic check payments to and from their customers, employees, vendors, etc.

The ACH system is self-regulated by the banking industry through an association of banks called NACHA (the National Automated Clearing House Association). NACHA works in conjunction with the Federal Reserve to establish the rules and regulations that govern all aspects of exchanging these electronic checks between the banks and credit unions.

Unlike credit cards, electronic check transactions cannot be instantly verified and approved. This is due to the rules that govern the United States Federal Reserve and the autonomous nature of each bank. The banking industry is working to make all forms of check processing and authorization occur in real-time, but due to political, economic, and consumer protection issues, that technology is still years away from widespread implementation.

What has been implemented instead is a system that still provides authorization, but over a period of days instead of seconds. There are several reasons for the slowness of the process, but the bottom line is that the process has been made logistically slow on purpose to protect bank account owners from fraud and error.

Instead of being sent between banks in real-time, all electronic check transactions are batched and sent between banks overnight through the Federal Reserve on banking business days only. A bank can take up to four business days to indicate if a transaction is rejected (Returned) and why. If no response is received within that time frame, the transaction is considered approved (Cleared).

Please note that although banks are expected to respond with a Return within the four business day time frame, there are some exceptions to this rule because of laws that protect the customer. If a Return is received after a check payment has been Cleared and funds have been settled to the merchant's account, the Return transaction is classified as a Charged Back because funds will need to be "charged back" from the merchant's account and returned to the customer's bank.

Standard Entry Class (SEC) Codes

NACHA regulations require that a transaction submitted to the Federal Reserve for processing must include something called a Standard Entry Class (SEC) Code to communicate exactly how the customer gave the merchant authorization to debit/credit their bank account.

The following table shows the proper SEC Codes to use depending on how the merchant obtained authorization to debit or credit an individual or company's bank account:

Available Standard Entry Class (SEC) Codes

| Authorization Method | SEC Code |
|---|----------|
| Document Signed by Individual | PPD |
| Document Signed by Company | CCD |
| Via the Internet | WEB |
| Recorded Telephone Call | TEL |
| Non-Recorded Telephone Call with Notification | TEL |

If NACHA decides to audit a merchant or processor, part of the audit process may require providing proof of the authorization method (SEC Code) specified for any given transaction. Failure to properly comply and provide proof of the authorization can result in fines up to \$10,000 for each transaction in violation, so it is important that you correctly indicate the SEC Code and maintain good records of your authorizations. Additional information about SEC Codes can be provided upon request.

The ACHQ Gateway and the Command/Response System

The ACHQ gateway supports the ability to perform a variety of ACH payment management tasks including:

- Creating and authorizing new payment transactions
- Modifying or canceling existing payments
- Uploading or canceling batches of payments
- Querying payment data for status updates
- Retrieving reports

This document details the specific subset of ACHQ Gateway commands dedicated to creating, modifying, voiding or verifying individual ACH payments in real-time.

Every task performed through the ACHQ Gateway is achieved through a command/response method. Simply put, your software issues a specific command to the ACHQ Gateway to accomplish your desired task and the gateway will send back a formatted response to your command indicating the success or failure of that task along with any information necessary to resolve or understand why a command may have failed.

Available ECheck Transaction Commands

The following is a list and brief explanation of the ECheck Transaction Commands that can be issued through the *ACHQ HTTP POST API*:

- **ECheck.ProcessPayment** – Initiates an ACH payment to or from a bank account. Validates the API request for errors, performs basic routing and account number validation and optionally verifies the bank account using the *Express Verify* service. The payment is only processed to the Federal Reserve if it passes the validation process.
- **ECheck.VerifyBankAccount** – Performs basic algorithm verification on routing and account numbers and optionally verifies the bank account using the ACHQ *Express Verify* service.
- **ECheck.VerifyPlus** – Performs advanced bank account verification, returns additional data on valid bank accounts and optionally authenticates ownership of the bank account.
- **ECheck.CreateACHQToken** – Tokenizes a bank account. Validates the API request for errors, performs basic routing and account number validation.
- **ECheck.Update** – Modifies a transaction if it has not yet been sent to the Federal Reserve for processing at the daily cut-off time.
- **ECheck.Refund** – Reverses a previous debit that has settled (Cleared) and refunds the same amount (or less if specified) to the same bank account as the original referenced debit. Refunds are automatically captured for settlement.
- **ECheck.Void** – Cancels (stops) an ECheck payment from processing if it has not yet been sent to the Federal Reserve for processing.
- **ECheck.Hold** – Places a transaction on indefinite 'Merchant Hold' if it has not been sent to the Federal Reserve for processing. Processed payments cannot be placed on hold.
- **ECheck.RemoveHold** – Removes the 'Merchant Hold' status on a transaction and reschedules the transaction for processing on the date specified in the command.

Verification and Authentication Using Express Verify

Merchants may choose to sign up for an optional bank account verification service called *Express Verify*. This service will report in real-time if an account exists and whether it is in good standing or currently overdrawn, frozen or closed and likely to be returned. This service can also optionally authenticate the ownership of the bank account.

Verification can be optionally requested using a parameter when each payment is submitted or directly through the *Echeck.Verify* commands. Merchants can also configure their merchant account for automatic mandatory verification under the following scenarios:

- **First Time WEB** – verifies a bank account the first time it is submitted with a WEB authorization to satisfy NACHA regulations for WEB transactions.
- **First Time ANY** – verifies a bank account the first time it is submitted regardless of authorization method
- **All Payments** – verifies every bank account on every payment whether it is the first time it is seen or not

Please speak with your ACHQ account manager to configure automatic mandatory verification policies on your merchant account.

Unique Payment Transaction Identification

Proper communication between two separate transaction management applications (like this gateway and your software application) requires that both applications share a common, unique reference for each transaction for the two applications to communicate intelligently.

The ACHQ Gateway supports the following methods for uniquely referencing transactions:

Transact_ReferenceID

At the completion of each successful *ECheck.ProcessPayment* or *ECheck.Refund* command, a *Transact_ReferenceID* value is returned by the gateway. This value must be used to update or void a pending transaction. The *Transact_ReferenceID* value is also included in all transaction reports as a tool for cross-referencing your internal transactions with the report results. Your software will need to store this value and associate it internally with your own payment transaction record for later transaction cross-reference.

Merchant_ReferenceID

The ACHQ Gateway also supports the ability for Merchants to assign their own unique internal ID's to each payment transaction. Although this value cannot be used to update or void pending transactions, the *Merchant_ReferenceID* value will be included in all transaction reports as an alternative (and easier) method of cross-referencing your internal transactions with the report results.

Tokenization

Tokens are randomized strings of information that can be used to represent a bank account. The security benefits are obvious. If your company does not have to store actual bank account information, this reduces your risk of exposing the private banking information of your customers to potential hackers or even malicious employees.

When initiating an ACH payment, you have the option of supplying either a bank routing and account number or a supported token that represents a bank account.

ACHQ provides tokenization of bank accounts as an optional service for your benefit and security. When creating an ACH payment for the first time through the *Echeck.ProcessPayment* command, you have the option to tokenize your customer's bank account information through a parameter called *Create_ACHQToken*. The ACHQ token will be sent back in the command response object. Once created, you can store and use that token for all future ACH payments to or from that person or company.

ACHQ also supports tokens from certain tokenization providers. A tokenization provider is a company that either manages tokens on your behalf or provides tokens that represent bank accounts as a part of their banking services.

If you are supplying an ACHQ token or a token from a service provider that has integrated or partnered with ACHQ, you simply supply the token in the *AccountToken* field of the appropriate payment command and ACHQ will convert that token to the actual bank account for ACH payment processing.

If you do not have a token, then you obviously will need to provide a valid bank routing and account number to process a payment. Providing an *AccountToken* and a bank account in the same payment command will result in an error.

Same-Day vs Standard ACH Processing

Same-Day ACH processing allows merchants to send ACH credits and receive ACH debits faster than standard ACH processing.

Traditionally, ACH payments have always been batched at the end of each business day and sent to the Federal Reserve for overnight delivery and processing. Debits and credits would show on your customer's bank account the next banking business day.

In conjunction with the Federal Reserve, Same-Day ACH processing was introduced by NACHA to allow debits and credits to post to customer's bank accounts on the same day they are submitted by a merchant. Early processing cut-off windows were setup and new ACH banking rules were created to make this possible.

ACH debits and credits can now be posted on the same day to your customer's bank accounts if the payments are submitted to the Federal Reserve before the early Same-Day processing cut-off windows close.

There are several benefits to Same-Day ACH processing:

- Pre-funded credits can be delivered to your customer, employees, sales agents, vendors, etc on the same day they are submitted to ACHQ.
- Debits are deducted from your customers sooner than standard ACH processing, ensuring you have higher priority and faster access to the promised funds.
- Settlements for Same-Day ACH debit payments hit your bank account one day sooner than standard ACH debit payments

If your ACHQ merchant account has been approved for Same-Day ACH processing, ACHQ provides three different early processing windows you can utilize to submit Same-Day ACH payments.

Same-Day ACH Delivery Cut-Off Windows

| | |
|-------------------------------|---------------------|
| Same-Day ACH Window #1 | 9:00 AM EST |
| Same-Day ACH Window #2 | 11:15 AM EST |
| Same-Day ACH Window #3 | 2:15 PM EST |

The earlier a Same-Day ACH payment is delivered to the [Federal Reserve](#), the sooner the payment will post to your customer's bank account that day.

To send a Same-Day ACH payment through this API, you simply set the *DeliveryWindow* parameter of the **ECheck.ProcessPayment** command to the value **FirstAvailable** and submit the payment to ACHQ prior to the last same-day delivery cut-off window.

ACH payments sent through this API with the optional *DeliveryWindow* parameter left undefined or set to **Standard** and payments submitted through this API after the last same-day delivery cut-off window (regardless of the value in the *DeliveryWindow* parameter) will be sent at via standard processing at the next available end-of-day processing cut-off window.

Please note that your ACHQ merchant account must first be approved and setup for Same-Day ACH processing to take advantage of this feature.

Application Testing

The ACHQ SpeedChex API supports sandbox, development and production modes through a single API endpoint. Please note the following methods for differentiating and controlling your integration mode for the ACHQ SpeedChex API:

- **Sandbox Mode** - ACH payments are sent to a Sandbox account where they are captured, stored and show up in status tracking reports and queries - but they are never sent to the Federal Reserve for processing. You must use the following credentials for sending payments to the Sandbox account
- **Development Mode** - In Development mode, ACH payments are submitted to the ACHQ API using your production credentials with a *TestMode* parameter set to "On". Payments submitted in this mode will receive a valid success or failure response, but unlike Sandbox and Production modes - these ACH payments are never stored on the ACHQ platform for processing or made available for reporting and status tracking queries.

The following sandbox credentials and bank account rules may be helpful for testing your integration:

Sandbox Merchant API Credentials

MerchantID: 2001
 Merchant_GateID: test
 Merchant_GateKey: test

| Testing Bank Accounts | Sandbox Testing Scenarios |
|---|---|
| Routing: 123123123 Account: <any account # not on this list> | Passes all bank account verifications. |
| Routing: 123123123 Account: 111111111 | Transaction status marked as <i>Returned NSF</i> on the next banking business day |
| Routing: 123123123 Account: 222222222 | Transaction status marked as <i>Returned Other</i> (administrative return) on the next banking business day |
| Routing: 123123123 Account: 444444444 | Transaction status gets marked <i>Cleared</i> and then it gets marked to <i>Charged Back</i> on the next business day |
| Routing: 123123123 Account: 987654321 | Transaction fails <i>Express Verify</i> and is immediately rejected |
| Routing: 123123123 Account: 999999999 | Fails bank account ownership authentication on the <i>Echeck.VerifyPlus</i> command |

Please Note: Merchant ID 2001 is a public test account. Any information you transmit may be viewed by users running the ACHQ demo. This includes payment accounts, names, addresses, phone numbers, and email addresses. Please always use fabricated test information.

Data Security and Protection

Every Merchant is assigned a unique Merchant ID, GateID, and GateKey that must be kept confidential and will be required as part of each data packet sent to the ACHQ Gateway. In addition, an IP filtering scheme may be implemented to ensure that command packets are only accepted from IP addresses registered by the Merchant.

Protecting the financial transaction data processed through the ACHQ Gateway is of utmost priority. This means not only implementing the highest levels of security standards in data encryption and system security, but also setting strict controls that limit authorized access to sensitive information.

Overview of the Command Process

Integrating this API into your software application is not difficult. The following is an overview of the major components of this task:

- **Data Gathering** – Merchants are responsible for collecting and submitting all data associated with a transaction command.
- **Submitting a Gateway Command** – You must create a script or program that submits a command packet over the Internet using the secured HTTPS protocol. The rules for constructing the HTTPS command are defined in the next section of this document titled *General Implementation Rules and Specifications*.
- **Transaction Packet Validation** – The ACHQ Payment Gateway parses the command packet for missing data, invalid field values, security violations, etc.
- **Response Processing** – The ACHQ Payment Gateway will return a comma-delimited or JSON text response after it receives and processes the command. The exact format and meaning of the text response will be based on the command issued as defined in the next section of this document titled *General Implementation Rules and Specifications*.

General Implementation Rules and Specifications

- 1 **Basic Command Template** – The following table defines the basic data fields that will be required when submitting any command through the **ACHQ HTTP POST API**:

| Field Name | Usage | Field Value Format Constraints |
|---------------------------------|----------|--|
| MerchantID | Required | Provided by your ACHQ account manager |
| Merchant_GateID | Required | Provided by your ACHQ account manager |
| Merchant_GateKey | Required | Provided by your ACHQ account manager |
| Command | Required | Set this value to the name of the command you are issuing to the ACHQ Payment Gateway. |
| CommandVersion | Required | Set to 2.0 to enforce this API documentation revision. |
| TestMode | Optional | Set this value to 'On' to test a command response without actually executing the command. Default value is 'Off'. |
| ResponseType | Optional | Value must be: JSON , or CSV . Default is JSON |
| <additional fields as required> | | Based on the Command value, you may be required to define additional fields to send in the command packet. These fields will be defined in the various sections of this document dedicated to each specific command. |

- 2 **Submitting a Gateway Command** – To submit a gateway command to ACHQ, use either HTTP POST or GET to transmit the necessary command fields to the following secure URL:

<https://www.speedchex.com/datalinks/transact.aspx>

If using HTTP GET, please make sure that all data values have been encoded to be URL-safe.

- 3 **Response Template** – In response to any command, the ACHQ Payment Gateway will return a JSON response indicating whether the command succeeded or failed and any additional information necessary to interpret the response. The following table defines the field values that will be returned in every response and their meaning:

| Field Name | Field Contents | Max Length | Additional Information |
|----------------------------------|---|------------|---|
| CommandStatus | Returns one of the following values: <ul style="list-style-type: none"> • Approved • Declined • Error | 30 | Indicates the success or failure of the command issued. |
| ResponseCode | A 3 digit code indicating command success or reason for command failure. | 3 | Please refer to Appendix A - Response Code Definitions for a list of possible ResponseCode values, their descriptions, and what ErrorInformation may be made available. |
| Description | Description of the <i>ResponseCode</i> value | 255 | |
| ErrorInformation | Additional information to help determine the source of an error. | 50 | |
| <i>ExpressVerify.Status</i> | Returns one of the following values if <i>Express Verify</i> is activated: 'POS', 'NEG', 'UNK' or 'ERR'. | 3 | <i>ExpressVerify</i> is a complex object that contains bank account verification results from <i>Express Verify</i> . Please refer to Appendix B – Bank Account Verification Response Codes for more details about these responses. |
| <i>ExpressVerify.Code</i> | A code indicating the reason for the <i>ExpressVerify.Status</i> value | 5 | |
| <i>ExpressVerify.Description</i> | A brief explanation for the <i>ExpressVerify.Code</i> value | 255 | |
| ResponseData | Please see the documentation for the specific command to be issued for an explanation of the possible value(s) for this field. | | This is a generic object that can take the form of any scalar or complex object called for by the command that is issued. |
| ACHQToken | A unique token that can be used to represent the supplied bank routing and account information on any future payments. | 50 | A token will only be generated if directed requested on the <i>Create_ACHQToken</i> parameter. |
| Provider_TransactionID | This field is returned but not used by this API | 50 | This value will always be null |
| Transact_ReferenceID | A unique ID assigned to each command submitted to the ACHQ Gateway. | 30 | This value can be used for as a unique transaction identifier or as a reference for support on any command. |

Note: The ECheck.VerifyPlus command contains additional response fields detailed in that command 's definition.

Command: [ECheck.ProcessPayment](#)

Description: Initiates an ACH payment to or from a bank account. Validates the command parameters for errors, performs basic routing and account number validation and optionally verifies the bank account using the *Express Verify* service. Payment is only processed to the Federal Reserve if it passes the validation process.

| Field Name | Usage | Field Value Format Constraints | Max Length |
|--|-------------|---|------------|
| MerchantID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateKey | Required | Provided by your ACHQ account manager | - |
| Command | Required | Set to ECheck.ProcessPayment | 50 |
| CommandVersion | Required | Set to 2.0 for this API documentation revision. | - |
| TestMode | Optional | Set this value to On to test a command response. Default is Off . | 3 |
| DateScheduled | Optional | Date to process this payment. Format mm/dd/yyyy | - |
| PaymentDirection | Required | Value must be FromCustomer or ToCustomer | 12 |
| Amount | Required | The amount of the check. | - |
| Merchant_ReferenceID | Optional | A unique internal identifier you have assigned to this payment | 50 |
| Description | Optional | A description for this transaction | 100 |
| Billing_CustomerID | Optional | A unique ID assigned to the Customer. | 20 |
| Billing_CustomerName | Required | Name of person on bank account | 80 |
| Billing_Company | Conditional | Company name on bank account. Required if <i>CheckType</i> field is set to Business | 80 |
| Billing_Address1 | Required | Street Address on bank account | 70 |
| Billing_Address2 | Optional | Additional street address information | 40 |
| Billing_City | Required | City | 70 |
| Billing_State | Required | State | 30 |
| Billing_Zip | Required | Zip Code. Format: ##### or #####-#### | 10 |
| Billing_Country | Optional | 2-letter country code (ISO 3166). Default is US | 2 |
| Billing_Phone | Required | Phone number | 20 |
| Billing_Email | Conditional | Payment notification email address. Required if <i>SendEmailToCustomer</i> is set to Yes | 80 |
| SendEmailToCustomer | Required | Value must be Yes or No | 3 |
| Customer_IPAddress | Conditional | Customer's IP Address. Only required if the <i>SECCode</i> field is set to WEB . | 15 |
| DeliveryWindow | Optional | Value can be FirstAvailable or Standard . Use FirstAvailable if attempting to hit a Same-Day ACH delivery window. No value defaults to Standard ACH delivery. | 50 |
| Run_ExpressVerify | Optional | Value must be Yes or No . Default is No if not specified | 3 |
| Create_ACHQToken | Optional | Value must be Yes or No . Default is No if not specified. | 3 |
| SECCode | Required | Value must be PPD , CCD , WEB , or TEL . | 3 |
| <i>Only Required When Submitting a Tokenized Bank Account</i> | | | |
| AccountToken | Required | The token representing a customer's bank account information | 100 |
| TokenSource | Required | Possible values: ACHQ or Plaid | 50 |
| <i>Only Required When Submitting Standard Bank Account Information</i> | | | |
| CheckType | Required | Value must be Personal or Business | 8 |
| AccountType | Required | Value must be Checking or Savings | 8 |
| RoutingNumber | Required | ABA routing number on customer's check. | 9 |
| AccountNumber | Required | Bank account number to debit or credit | 30 |
| CheckNumber | Optional | Customer's check number. | 25 |

Command: [ECheck.VerifyBankAccount](#)

Description: Performs basic algorithm verification on a routing number and account number and optionally verifies the bank account using the Express Verify service. The following table defines the data field rules for this command:

| Field Name | Usage | Field Value Format Constraints | Max Length |
|-------------------|----------|---|------------|
| MerchantID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateKey | Required | Provided by your ACHQ account manager | - |
| Command | Required | Set to ECheck.VerifyBankAccount | - |
| CommandVersion | Required | Set to 2.0 for this API documentation revision | - |
| TestMode | Optional | Set this value to On to test a command response. Default value is Off . | 3 |
| PaymentDirection | Required | Value must be FromCustomer or ToCustomer | 12 |
| Amount | Required | The amount of the check | - |
| CheckType | Required | Value must be Personal or Business | 8 |
| AccountType | Required | Value must be Checking or Savings | 8 |
| RoutingNumber | Required | ABA routing number on customer's check | 9 |
| AccountNumber | Required | Customer's bank account number | 30 |
| Run_ExpressVerify | Optional | Value must be Yes or No . Default is No if not specified | 3 |

Response Notes:

When *Run_ExpressVerify* is set to **No**, this command will perform a simple verification to make sure the bank routing and account numbers pass a basic algorithm structure test. A failure will result in a *ResponseCode* value of 209 (Invalid Routing Number) or 210 (Invalid Bank Account Number).

When *Run_ExpressVerify* is set to **Yes** and the merchant account is setup on the ACHQ Express Verify service, the API will connect to the banking network to validate the bank routing and account numbers exist and have a good account status.

If the bank account fails verification, the API will return a *CommandStatus* of 'Declined' and a failure *ResponseCode* value of 202. The nested *ExpressVerify* response object will contain values indicating a negative verification status and the reason.

If bank account verification succeeds or the account status cannot be determined, the API will return a *CommandStatus* of 'Approved' and a *ResponseCode* value of 000. The nested *ExpressVerify* response object will contain values indicating either a positive verification result or an unknown verification result and the reason.

Please refer to **Appendix B – Bank Account Verification Response Codes** for more details about the possible responses from the Express Verify service to make sure your code handles each type of response appropriately according to your company's or your merchant's policies.

Command: [ECheck.VerifyPlus](#)

Description: Performs advanced bank account verification, returns additional information on valid bank accounts and optionally authenticates the ownership of the bank account. The following table defines the data field rules for this command:

| Field Name | Usage | Field Value Format Constraints | Max Length |
|---|-------------|--|------------|
| MerchantID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateKey | Required | Provided by your ACHQ account manager | - |
| Command | Required | Set to ECheck.VerifyPlus | - |
| CommandVersion | Required | Set to 2.0 for this API documentation revision | - |
| TestMode | Optional | Set this value to On to test a command response. Default is Off . | 3 |
| RoutingNumber | Required | ABA routing number on customer's check | 9 |
| AccountNumber | Required | Customer's bank account number | 30 |
| <i>Only Needed When Authenticating Bank Account Ownership</i> | | | |
| OwnerAuth | Optional | Set to On to authenticate bank account ownership. Default is Off . | 3 |
| CustomerName | Conditional | Name of person on bank account if this is a personal account | 80 |
| Company | Conditional | Company name on bank account if this is a business account | 80 |
| Address1 | Optional | Street Address on bank account | 70 |
| Address2 | Optional | Additional street address information | 40 |
| City | Optional | City | 70 |
| State | Optional | Valid US state or Canadian province abbreviation | 2 |
| Zip | Optional | Valid US or Canadian Zip/Postal Code | 10 |
| Country | Optional | Only US and CA are supported – defaults to US | 2 |
| Phone | Optional | Phone number | 20 |
| TaxID | Optional | Personal SSN or Business's EIN | 10 |

Response Notes on Bank Account Verification:

If the bank account fails verification, the API will return a *CommandStatus* of 'Declined' and a failure *ResponseCode* value of 202. The nested *ExpressVerify* response object will contain values indicating a negative verification status and the reason.

If bank account verification succeeds or the account status cannot be determined, the API will return a *CommandStatus* of 'Approved' and a *ResponseCode* value of 000. The nested *ExpressVerify* response object will contain values indicating either a positive verification result or an unknown verification result and the reason.

The API response for the *ECheck.VerifyPlus* command will add the following fields in the nested *ExpressVerify* response object which may or may not contain data depending on the information available from the verification network:

| Field Name | Field Contents | Max Length | Additional Information |
|--------------------------------------|--|------------|---|
| <i>ExpressVerify.AccountCreated</i> | Date the account was added to the real-time network | 3 | <i>ExpressVerify</i> is a nested object that contains bank account verification results. These fields will be added to the existing <i>ExpressVerify</i> object detailed in the standard Response Template for this command only |
| <i>ExpressVerify.AccountLastSeen</i> | ate the account's status was last updated in the real-time network | 5 | |
| <i>ExpressVerify.BankName</i> | Name of the bank matching the input routing number | 255 | |

Please refer to **Appendix B – Bank Account Verification Response Codes** for more details about the possible responses from the Express Verify service to make sure your code handles each type of response appropriately according to your company's or your merchant's policies.

Command: ECheck.VerifyPlus (continued)

Response Notes for Bank Account Ownership Authentication:

When the *OwnerAuth* parameter is set to "On", bank account verification is always still performed first. The bank account verification results are returned in the normal *ExpressVerify* response fields.

Ownership authentication will only be attempted if the bank account passes verification and the account exists at a bank on our real-time verification network. So that means when *OwnerAuth* is set to "On", only the following bank account verification response codes in *ExpressVerify.Code* will trigger an attempt at authentication ownership: 1111, 5555, RT02 and RT03.

If bank account verification fails or if it succeeds with something other than one of the response codes listed above, bank account ownership will not be authenticated.

In addition to the standard API response fields detailed in the standard Response Template, the API response for the *Echeck.VerifyPlus* command will also include a nested "*OwnerAuth*" JSON object that contains the following fields when *OwnerAuth* is set to "On"

| Field Name | Field Contents | Max Length | Additional Information |
|------------------------------|---|------------|---|
| <i>OwnerAuth.Status</i> | Returns POS, NEG, UNK or ERR indicating the ownership authentication status | 3 | <i>OwnerAuth</i> is a complex JSON object that contains bank account ownership authentication results. Please refer to Appendix C – Verify Plus (Ownership Authentication) Response Codes for more details about ownership authentication response options; |
| <i>OwnerAuth.Code</i> | A code indicating the reason for the <i>VerifyPlus.Status</i> value | 5 | |
| <i>OwnerAuth.Description</i> | A brief explanation for the <i>VerifyPlus.Code</i> value | 255 | |
| <i>OwnerAuth.AccountType</i> | Account type as defined by the bank for the account owner. Please refer to Appendix D – OwnerAuth Bank Account Type Response Options for possible response values in this field | 80 | |

Ownership authentication can be attempted using only a person's name or a company name. However, providing more detailed information about the bank account owner (address, tax id, etc) will result in a more accurate and robust the ownership authentication comparison and response.

Command: [ECheck.CreateACHQToken](#)

Description: Tokenizes the bank account information provided. Validates the transaction data packet for errors, performs basic routing and account number validation. The following table defines the data field rules for this command:

| Field Name | Usage | Field Value Format Constraints | Max Length |
|------------------|----------|---|------------|
| MerchantID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateKey | Required | Provided by your ACHQ account manager | - |
| Command | Required | Set to ECheck.CreateACHQToken | 50 |
| CommandVersion | Required | Set to 2.0 for this API documentation revision | - |
| CheckType | Required | Value must be Personal or Business | 8 |
| AccountType | Required | Value must be Checking or Savings | 8 |
| RoutingNumber | Required | ABA routing number on customer's check | 9 |
| AccountNumber | Required | Customer's bank account number | 30 |

Command: [ECheck.Update](#)

Description: Modifies a transaction if it has not yet been sent to the Federal Reserve for processing.

Note: Please do not specify a value for an optional field if you do not intend to modify its value.

| Field Name | Usage | Field Value Format Constraints | Max Length |
|----------------------|-------------|---|------------|
| MerchantID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateKey | Required | Provided by your ACHQ account manager | - |
| Command | Required | Set to ECheck.Update | 50 |
| CommandVersion | Required | Set to 2.0 for this API documentation revision. | - |
| TestMode | Optional | Set this value to On to test a command response. Default value is Off . | 3 |
| Transact_ReferenceID | Required | The unique <i>Transact_ReferenceID</i> sent in response to the original <i>ECheck.ProcessPayment</i> command. | 50 |
| DateScheduled | Optional | Date to process this payment. Format mm/dd/yyyy | - |
| PaymentDirection | Optional | Value must be FromCustomer or ToCustomer | 12 |
| Amount | Optional | The amount of the check. | - |
| CheckType | Optional | Value must be Personal or Business | 8 |
| AccountType | Optional | Value must be Checking or Savings | 8 |
| RoutingNumber | Optional | ABA routing number on customer's check. | 9 |
| AccountNumber | Optional | Customer's bank account number | 30 |
| CheckNumber | Optional | Customer's check number. Only required for non-ACH merchants. | 25 |
| Merchant_ReferenceID | Optional | A unique internal identifier you have assigned to this payment | 50 |
| Description | Optional | A description for this transaction | 100 |
| Billing_CustomerID | Optional | A unique ID assigned to the Customer. | 20 |
| Billing_CustomerName | Required | Name of person on bank account | 80 |
| Billing_Company | Conditional | Company name on bank account. Required if CheckType field is set to Business | 80 |
| Billing_Address1 | Required | Street Address on bank account | 70 |
| Billing_Address2 | Optional | Additional street address information | 40 |
| Billing_City | Required | City | 70 |
| Billing_State | Required | State | 30 |
| Billing_Zip | Required | Zip Code (format: ##### or #####-####) | 10 |
| Billing_Country | Optional | 2-letter country code (ISO 3166). Default is US | 2 |
| Billing_Phone | Required | Phone number | 20 |
| Billing_Email | Conditional | Payment notification email address. Required if SendEmailToCustomer is set to Yes | 80 |
| SendEmailToCustomer | Optional | Value must be Yes or No | 3 |
| Customer_IPAddress | Optional | Payer's IP Address. Only required if the SECCode field is set to WEB . | 15 |
| Run_ExpressVerify | Optional | Value must be Yes or No | 3 |
| Create_ACHQToken | Optional | Value must be Yes or No. Default is No if not specified. | 3 |
| SECCode | Optional | Value must be PPD , CCD , WEB , or TEL . | 3 |

Command: [ECheck.Refund](#)

Description: Reverses a previous debit that has settled (Cleared) and refunds the same amount (or less if specified) to the same bank account as the original referenced debit. Refunds are automatically captured for settlement. The following table defines the data field rules for this command:

| Field Name | Usage | Field Value Format Constraints | Max Length |
|----------------------|----------|--|------------|
| MerchantID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateKey | Required | Provided by your ACHQ account manager | - |
| Command | Required | Set to ECheck.Refund | - |
| CommandVersion | Required | Set to 2.0 for this API documentation revision | - |
| TestMode | Optional | Set this value to On to test a command response. Default value is Off . | 3 |
| Transact_ReferenceID | Required | The unique Transact_ReferenceID sent in response to the original <i>ECheck.ProcessPayment</i> command. | 50 |
| DateScheduled | Optional | Date to process this payment. Format mm/dd/yyyy | - |
| Amount | Optional | Use this field if you need to specify a refund amount less than the original debit amount. | - |
| Merchant_ReferenceID | Optional | A unique internal identifier you have assigned to this payment | 50 |
| Description | Optional | A description for the refund transaction | 100 |

Command: **ECheck.Void**

Description: Cancels (stops) a transaction from processing to the Federal Reserve. The following table defines the data field rules for this command:

| Field Name | Usage | Field Value Format Constraints | Max Length |
|----------------------|----------|--|------------|
| MerchantID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateKey | Required | Provided by your ACHQ account manager | - |
| Command | Required | Set to ECheck.Void | 50 |
| CommandVersion | Required | Set to 2.0 for this API documentation revision. | - |
| TestMode | Optional | Set this value to On to test a command response. Default value is Off . | 3 |
| Transact_ReferenceID | Required | The unique Transact_ReferenceID sent in response to the original <i>ECheck.ProcessPayment</i> command. | 50 |

Command: [ECheck.Hold](#)

Description: Places a scheduled transaction on 'Merchant Hold' if it has not yet been sent to the Federal Reserve for processing. This is a delay in processing that a merchant may impose on a transaction until they are ready to remove the hold. Authorized transactions cannot be placed on hold. The following table defines the data field rules for this command:

| Field Name | Usage | Field Value Format Constraints | Max Length |
|----------------------|----------|--|------------|
| MerchantID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateKey | Required | Provided by your ACHQ account manager | - |
| Command | Required | Set to ECheck.Hold | 50 |
| CommandVersion | Required | Set to 1.0 for this API documentation revision. | - |
| TestMode | Optional | Set this value to On to test a command response. Default value is Off . | 3 |
| Transact_ReferenceID | Required | The unique Transact_ReferenceID sent in response to the original <i>ECheck.ProcessPayment</i> or <i>ECheck.Refund</i> command. | 50 |

Command: **ECheck.RemoveHold**

Description: Removes the 'Merchant Hold' status on a transaction and reschedules the transaction for processing on the date specified in the command. The following table defines the data field rules for this command:

| Field Name | Usage | Field Value Format Constraints | Max Length |
|----------------------|----------|--|------------|
| MerchantID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateID | Required | Provided by your ACHQ account manager | - |
| Merchant_GateKey | Required | Provided by your ACHQ account manager | - |
| Command | Required | Set to ECheck.RemoveHold | 50 |
| CommandVersion | Required | Set to 2.0 for this API documentation revision. | - |
| TestMode | Optional | Set this value to On to test a command response. Default value is Off . | 3 |
| Transact_ReferenceID | Required | The unique Transact_ReferenceID sent in response to the original <i>ECheck.ProcessPayment</i> or <i>ECheck.Refund</i> command. | 50 |
| DateScheduled | Required | Date to process this payment. Format mm/dd/yyyy | - |

Appendix A – Response Code Definitions

| Response Code | Description | Contents of the ErrorInformation Field |
|--|---------------------------------------|--|
| GATEWAY COMMAND SUCCESS | | |
| 000 | Command Successful. Approved. | |
| GATEWAY COMMAND ERRORS | | |
| 100 | Invalid Gateway Credentials | Credential Object Name |
| 101 | Invalid Gateway Command | |
| 102 | Duplicate Command Not Processed | Transact_ReferenceID of the original Command |
| 103 | Transaction Cannot Be Modified | Transaction Status |
| 104 | Batch Cannot Be Modified | Batch Status |
| 105 | Invalid Transact_ReferenceID | |
| 106 | Invalid BatchID | |
| 107 | Non-Unique Reference/Transaction ID | Field Name |
| 108 | Invalid Reference/Transaction ID | Field Name |
| 109 | Invalid Source IP | |
| 110 | Invalid Value In Message | |
| INPUT DATA VALIDATION ERRORS | | |
| 150 | Required Field Missing | Field Name |
| 151 | Field Value Is Not Valid | Field Name |
| 152 | Field Value Exceeds Maximum Length | Field Name |
| PAYMENT ACCOUNT VERIFICATION FAILURES | | |
| 200 | Failed AVS | |
| 201 | Failed CVN | |
| 202 | Failed Express Verify | |
| 203 | Invalid Credit Card Number | |
| 204 | No Such Card Issuer | |
| 205 | Expired Card | |
| 206 | Invalid Expiration Date | |
| 208 | Call Issuer for Further Information | |
| 209 | Invalid Routing Number | |
| 210 | Invalid Bank Account Number | |
| 211 | Invalid PIN | |
| 212 | Invalid ACHQToken | |
| PAYMENT ACCOUNT DECLINES | | |
| 300 | Transaction was Declined by Processor | |
| 301 | Transaction was Rejected by Gateway | |
| 302 | No Card Number on File with Issuer | |
| 304 | Invalid Account Type | |
| 305 | Account Closed | |
| 306 | Account Inactive | |
| <i>Response Code Definitions Continued on Next Page...</i> | | |

Appendix A – Response Code Definitions

| Response Code | Description | Contents of the ErrorInformation Field |
|--|---|--|
| PAYMENT ACCOUNT DECLINES (continued...) | | |
| 307 | Account Frozen | |
| 309 | Insufficient Funds | |
| 310 | Over Limit | |
| 311 | Do Not Honor | |
| 312 | Transaction Not Allowed | Reason (if known) |
| 313 | Invalid for Debit | Reason (if known) |
| 314 | Invalid for Credit | Reason (if known) |
| 315 | Customer Opt Out | Reason (if known) |
| 316 | Customer Advises Not Authorized | |
| 317 | Manual Key Not Allowed | |
| 318 | Duplicate Transaction at Processor | |
| 319 | Token Authentication Failed | |
| FRAUD DECLINES | | |
| 400 | Pick Up Card | |
| 401 | Lost Card | |
| 402 | Stolen Card | |
| 403 | Fraudulent Card | |
| 404 | Excessive Declines From Same Source | |
| 405 | Excessive PIN Attempts | |
| 406 | Excessive Purchase Frequency | |
| MERCHANT DIRECTIVES FROM PROCESSOR | | |
| 500 | Declined - Stop All Recurring Payments | |
| 501 | Declined - Update Cardholder Data Available | |
| 502 | Declined - Further Instructions Available | Instructions |
| 503 | Declined - Call Processor for Voice Authorization | |
| 504 | Declined - Call Processor for Fraud Instructions | |
| PROCESSOR ADMINISTRATIVE ERRORS | | |
| 600 | Internal Gateway Error | |
| 601 | Internal Processor Error | |
| 602 | Communication Error with Issuer | |
| 603 | Communication Error with Processor | |
| 604 | Processor Feature Not Available | |
| 605 | Processor Format Error | |
| 606 | Invalid Terminal Number | |
| 607 | Merchant Not Setup | |
| 608 | Merchant Account is Inactive | |
| 609 | Invalid Merchant Configuration | |
| 610 | Invalid Payment Method for Merchant | |
| 611 | Unsupported Card Type | |
| OTHER | | |
| 999 | Contact Support Representative | |

Appendix B – Bank Account Verification Response Codes

Bank accounts that are found and in good standing are approved with a POS (positive) result status. Accounts that do not exist or are in a negative standing at their bank are rejected with a NEG (negative) result status. If a bank account is from a bank that is not part of the *Express Verify* network or the bank is not reporting information about the bank account, the transaction is approved with an UNK (unknown) result status.

The following table shows all possible responses from the *Express Verify* system:

| Status | Code | Description | Comments / Explanation |
|--------|------|----------------------------|---|
| POS | 1111 | Pass AV | The account was found to be an open and valid checking account. |
| NEG | 2222 | Pass AMEX | The account was found to be an open and valid American Express account. |
| POS | 3333 | Pass NPP | This account was reported with acceptable, positive data found in recent or current transactions. |
| POS | 5555 | Pass SAV | The savings account was found to be an open and valid account. |
| POS | 7777 | Pass AV | The checking account was found to be open and have a positive history. |
| POS | 8888 | Pass SAV | The savings account was found to be open and have a positive history. |
| POS | 9999 | Pass NPP | This account was reported with acceptable, positive data found in recent transactions. Positive history exists for multiple transactions. |
| NEG | GN01 | Negative Data | Negative information was found. |
| NEG | GN05 | Unassigned Routing Number | The routing number supplied is reported as not assigned to a financial institution. |
| NEG | GP01 | Private Bad Checks List | The value for Details will vary depending on the value set for CheckReject reason in the Private Bad Checks List. |
| NEG | GS01 | Invalid Routing Number | The routing number did not match the format of a valid routing number. |
| NEG | GS02 | Invalid Account Number | The account number did not match the format of a valid account number. |
| UNK | ND00 | No Data | No positive or negative information has been reported on the account. |
| NEG | ND01 | No Data - US Govt Only | No positive or negative information has been reported on the account. Only be valid for US Government financial institutions. |
| NEG | P15 | HIGH RISK | The routing number provided is not a valid routing number or the account is currently not in good standing. |
| NEG | P41 | NEGATIVE INFO | The account is invalid. |
| UNK | P50 | NON-PARTICIPANT | The account is not in the verification network thus the current account status cannot be obtained. |
| POS | P70 | VALIDATED | The account is in the verification network, the account is open and no other status codes are reported |
| POS | P71 | LOW RISK APPROVAL | The account is open and no other status codes are reported |
| POS | P73 | MEDIUM RISK APPROVAL | The account is valid but may pose a risk when a debit is attempted. |
| NEG | RT00 | No Information Found | The routing number appears to be accurate however no positive or negative information has been reported on the account. |
| NEG | RT01 | Declined | This account should be returned based on the risk factor being reported. |
| NEG | RT02 | Reject Item | This item should be returned based on the risk factor being reported. |
| NEG | RT03 | Accept With Risk | Current negative data exists on this account. Accept transaction with risk. |
| NEG | RT04 | Non Demand Deposit Account | This is a Non Demand Deposit Account (post no debits), Credit Card Check, Line of Credit, Home Equity or a Brokerage check. |
| NEG | RT05 | Accept With Risk | Recent negative data exists on this account. Accept transaction with risk. |
| UNK | V90 | PREAUTH VENDOR UNAVAILABLE | Access to verification service is not currently available. |
| UNK | V91 | PREAUTH VENDOR ERROR: | There was a communication error or other failure. |

Appendix C – Ownership Authentication Response Codes

When a bank account's owner can be verified to match the owner information supplied in the *Echeck.VerifyPlus* command, POS will be returned as the *OwnerAuth.Status*.

Owner information that does not match the supplied owner information, will result in NEG as the *OwnerAuth.Status*.

If the bank account fails verification or the bank account exists at a bank that is not linked directly to our verification network, the *OwnerAuth.Status* will be set to UNK (for unknown) and no other *OwnerAuth* values will be set.

The following table shows all possible *OwnerAuth* (ownership authentication) responses from the *Express Verify* system:

| Status | Code | Description | Comments / Explanation |
|--------|------|------------------|---|
| UNK | 0000 | No Data | No ownership auth response for this bank account |
| NEG | CA01 | Declined | Information submitted failed authentication. |
| POS | CA11 | Pass | Customer authentication passed. |
| NEG | CA21 | Risk Alert | The customer or business name data did not match account data. |
| NEG | CA22 | Risk Alert | The customer's TaxId (SSN/ITIN) data did not match account data. |
| POS | CA23 | Accept With Risk | The customer's address data did not match account data. |
| POS | CA24 | Accept With Risk | The customer's phone data did not match account data. |
| POS | CA25 | Accept With Risk | The customer's date of birth or ID data did not match account data. |
| NEG | CA30 | Risk Alert | Multiple secondary data points did not match account data. |

Appendix D – OwnerAuth Bank Account Type Response Options

The following values may be returned in the *OwnerAuth.AccountType* response field when bank account ownership is successfully verified.

- Prepaid Debit ABA Number
- Federal Reserve ABA Number
- Non-DDA
- Duplicate Intraday
- Duplicate Cleared
- Return Risk Pattern
- Consumer Checking
- Business Checking
- Consumer IRA